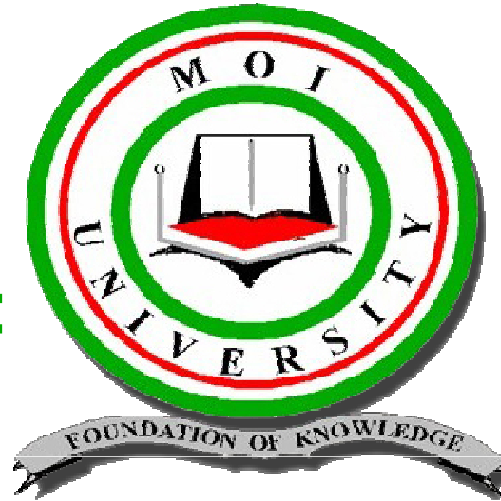




MOI UNIVERSITY

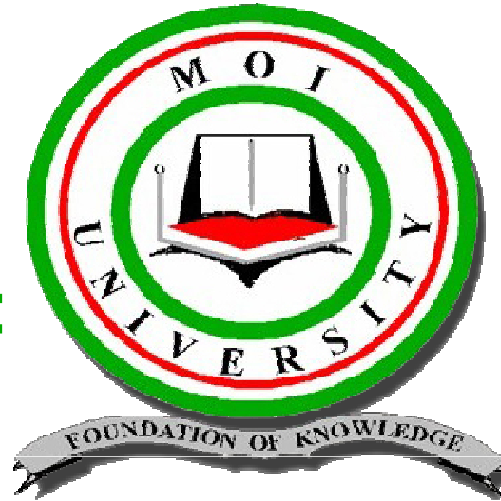
QUALITY ASSURANCE STRATEGY





MOI UNIVERSITY

- An Institution of Higher Learning established by an Act of Parliament in 1984
- Started with one School, one department and a population of only 84 students at the Main Campus, Kesses
- The Student and staff population has grown over the last two and a half decades to 25,000
 - spread over 14 campuses; 11 towns in 14 discipline based schools.



Main Campus - Kesses



Chepkoilel Campus



Town Campus

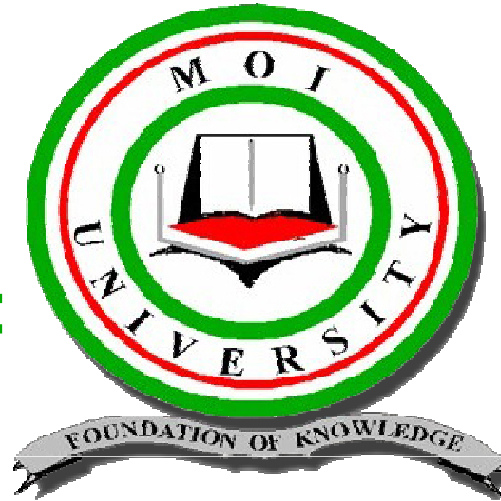


Eldoret West



Annex - Outspan

The Eldoret Campuses



Kitale



Mt. Kenya



Moi University - Narok Campus

Narok



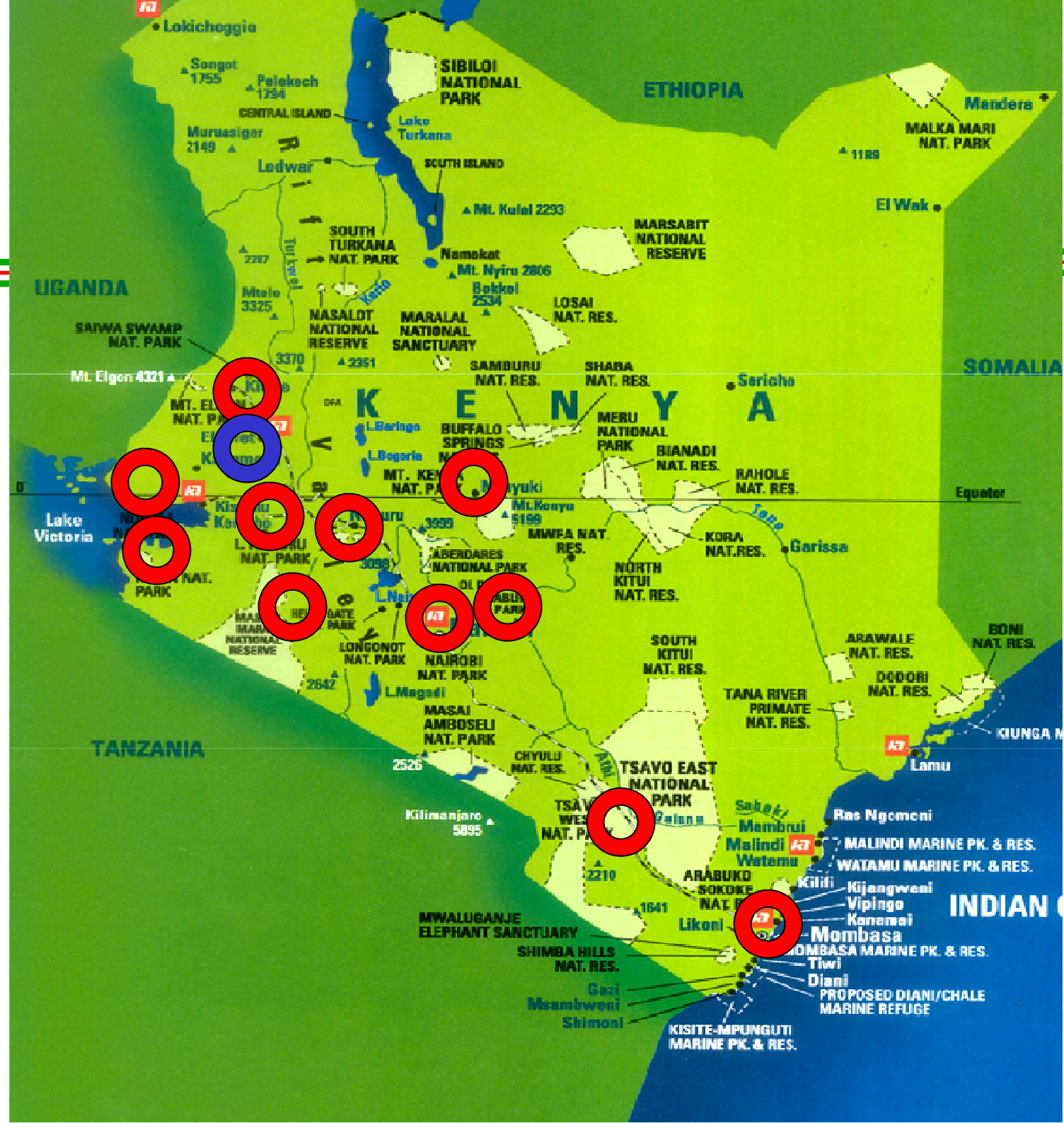
Kabianga

Satellite Campuses



Nairobi

- The Campuses are strategically located to move University Education closer to the people



Schools



Natural Resource Management

Agriculture & Biotechnology

Science

Business & Economics

Education

Information Sciences

Arts & Social Sciences

Law

Engineering

Public Health

Environmental Studies

Human Resource Development

Medicine

Dentistry

Our Goals

- To institutionalize quality assurance procedures
- To rationalize & harmonize programmes in order to optimize the use of available resources
- To address realistic right-sizing and cost-cutting measures
- To enhance Open & Distance Learning (ODL)
- To extend opportunities for regional & international students





Our Vision

**To be the University of choice in nurturing
innovation and talent in
*Science, Technology, and Development.***





Mission



To preserve, create and disseminate knowledge and conserve and develop *scientific, technological and cultural* heritage through quality and relevant teaching and research ...



Mission cont...

... To create a conducive work and learning environment; and to work with government and private sector for the betterment of society.





CORE VALUES

1. Promotion and defense of intellectual and academic freedom, scholarship and relentless search for truth
2. Fostering teamwork, collaboration, creativity and innovation, effective communication, tolerance, perseverance, and a culture of peace
3. Embracing excellence, openness, consultation and consensus building efficiency and effectiveness through quality assurance management
4. Practicing professionalism, meritocracy, exemplary leadership, equality, integrity and social justice
5. Maintaining an sense of self-respect, discipline, responsibility, institutional loyalty and national patriotism
6. Continuous Improvement of Services in order to remain competitive



Quality Assurance Strategy

❖ To recognize the National Development Goals & Vision 2030 and is committed to their realization through:

- running high quality academic programmes
- quality research, extension, outreach & information sharing
- recruiting & retaining high quality staff
- collaborations with stakeholders
- adopting & maintaining good practice & process approach in internal operations





QUALITY ASSURANCE POSITION

- To run High Quality Systems to Satisfy Customers Stakeholders so as to Develop & Sustain a Competitive Edge over other institutions of Higher Learning
- To ensure that all Operation Units have fully documented Processes, Records, and Feed back mechanisms for Quality Assurance



QUALITY POLICY STATEMENT

Committed to use Quality management Systems approach in its Operations to meet the Expectations of Customers, Staff and External Stakeholders through the involvement of all its Members and the provision of the Requisite Infrastructure



OFFICE OF THE VICE-CHANCELLOR

- ❖ The Office of the Vice-Chancellor is responsible for the overall commitment to the realization of Quality Assurance objectives across all Divisions of the University.
- entails resource mobilization and commitment to drive the Quality Assurance objectives of the University.





ACADEMIC DIVISION

The Chief Academic Officer shall be Responsible to the Vice-Chancellor for Provision of Quality Academic Services and Implementation of Quality Management Systems in:

1. Student Affairs
2. Library Services
3. Student Admission
4. Examinations





ACADEMIC PROGRAMMES

- ❖ **Schools oversee the Management of Academic Programmes in all Campuses**
- ❖ **Deans of Schools are the Academic & Administrative Heads of the Schools; oversee implementation of Quality Programmes, Activities & Services**
- ❖ **Academic Programmes pay attention to External Reference Points including:**
 - ❖ **Subject bench marks; national frameworks for higher education qualifications; requirements of professional, statutory and regulatory bodies & employers**



RESEARCH & EXTENSION DIVISION

The Deputy Vice-Chancellor Research & Extension is responsible to the Vice-Chancellor for provision of Quality Research & Extension services & implementation of Quality Management Systems in Research & Extension activities in Schools and other Divisions of the University



ADMINISTRATION & FINANCE DIVISION

➤ **Responsible for provision of Quality Services in:**

- **Human resource;**
- **Transport & garage;**
- **Catering & hostels;**
- **Estates & maintenance;**
- **Health Services;**
- **Legal Services;**
- **Central Services &**
- **the University Farms.**

- **Finance Department responsible for Sound, prudent, and quality Financial Management of all assets of the University**





PLANNING AND DEVELOPMENT DIVISION OF THE UNIVERSITY

The Deputy Vice-Chancellor for Planning and Development is responsible for the provision of Quality Services in the development and operationalisation of the University's Master Plan on Financial, Infrastructure and Human Resource Capacity Development.





MOI UNIVERSITY STRATEGIC PLAN

2005 - 2015





STRATEGIC ISSUES & OBJECTIVES

NINE (9) STRATEGIC ISSUES & OBJECTIVES

1. **Implementation of Decisions:** To ensure that decisions made are implemented within stipulated time frames and budget.
2. **Governance:** To achieve international standards of corporate governance to:
 - Achieve zero tolerance for corruption.
 - Enhance democratization.



STRATEGIC ISSUES & OBJECTIVES Cont...

3. Students:

- To produce quality graduates who are responsible and can effectively serve a changing local and global society.
- To attract international students
- To promote student exchange with collaborating institutions.
- To promote alumni involvement in University activities
- To promote student governance
- To promote student welfare.



STRATEGIC ISSUES & OBJECTIVES Cont...

4. Human Resource:

- To attract, socialize, nurture, develop and retain high quality staff who are loyal and committed to the University vision, mission, core values and objectives.
- To integrate gender mainstreaming into policy formulation, analysis and monitoring.
- To promote staff welfare.



STRATEGIC ISSUES & OBJECTIVES Cont...

5. Finance Management

- To restructure and institutionalize financial policies, processes and systems
- To facilitate the achievement of the University Vision, Mission, Core Values and Objectives.

6. Academic, Research and Extension Programmes

- To achieve excellence in academic, research and extension programmes.
- To adhere to the set academic calendar



STRATEGIC ISSUES & OBJECTIVES Cont...

7. Quality Management: To achieve, develop and implement a quality management system that helps achieve the University Vision, Mission, Core Values and Objectives.

8. Infrastructure and Information:

- To harness ICT as a strategic resource to meet the Vision, Mission and Objectives of the University.
- To preserve, develop and maintain international standards in Library and Information Management for teaching and research.
- To acquire, develop and maintain quality facilities and equipment that enable the University Vision, Mission and Objectives.



STRATEGIC ISSUES & OBJECTIVES Cont...

9. Corporate Image and Identity: To develop, project and maintain a good image and corporate identity in line with the Vision, Mission, Core Values of the University



IMPLEMENTATION PLAN, MONITORING & EVALUATION

Planning: A continuous process therefore:

- need to monitor and evaluate the plan in order to determine the extent to which the established targets have been adhered to and achieved.
- Realize intentions & focus for monitoring & evaluation to implement the activities proposed for each of the nine strategic issues.



IMPLEMENTATION PLAN, MONITORING & EVALUATION

- **Total revenue over plan period**
 - **USD 405,230,670**
- **Total expenditure envisaged**
 - **USD 401,916,240**
 - **Personal emoluments, Operating & Maintenance expenses - USD 300,308,900**
 - **Other expenses - USD 101,607,340**



FRAMEWORK FOR RESEARCH & EXTENSION

Strategic issue 6:

- Academic, Research and Extension programmes
 - Aims to enhance research & achieve excellence in academic research and extension programmes



ACHIEVEMENTS SO FAR

- Annual International Conference tradition & culture
 - 1st, 2nd, 3rd, & 4th
 - 1200 papers presented
- Annual Research Workshops
 - 1st, 2nd, & 3rd
 - 15 research topics disseminated at all campuses
- Disbursement of Annual Research Grants through competitive proposal writing
 - 1st, 2nd, 3rd, 4th & 5th.
 - 120 proposals funded at a cost of US \$ 40 million



ACHIEVEMENTS Cont...

- Research and Extension projects on-going in all schools
 - Funded by various external donors
- 29,820 graduates since inception, targeting 28,314 more during plan period 2014/5
 - Alumni, stakeholders & partners.
- International Students' Programme
 - Undergraduate international students from Germany, Rwanda, Uganda, Botswana, Malawi, Zambia, Burundi, Japan, Korea, Israel, France, USA, Brazil, Sudan, Tanzania, Ethiopia, etc
- Directorate of Gender, Equity, Research & Development (IGERD)
- HIV/AIDS Control Unit (MUHACU)
 - Enhance & strengthen Research, Extension & Outreach activities



ACHIEVEMENTS Cont...

- Development of 5-year Research & Extension Plan
- Policies guiding Research & Extension activities:
 - Research; Extension & Outreach
 - Intellectual property
 - HIV / AIDS
 - Sexual Harassment



COMMITTMENT

❖ **Moi University is committed to:**

- The maintenance and enhancement of Quality assurance in all its Operations
- Meet expectations of internal and external customers

❖ **Through:**

- Initiatives already undertaken in the strategic plan & the ongoing Quality Assurance policy formulation, and
- This initiative on “Sustainable Quality Culture in East African Institutions through Centralized Units”



Thank You!